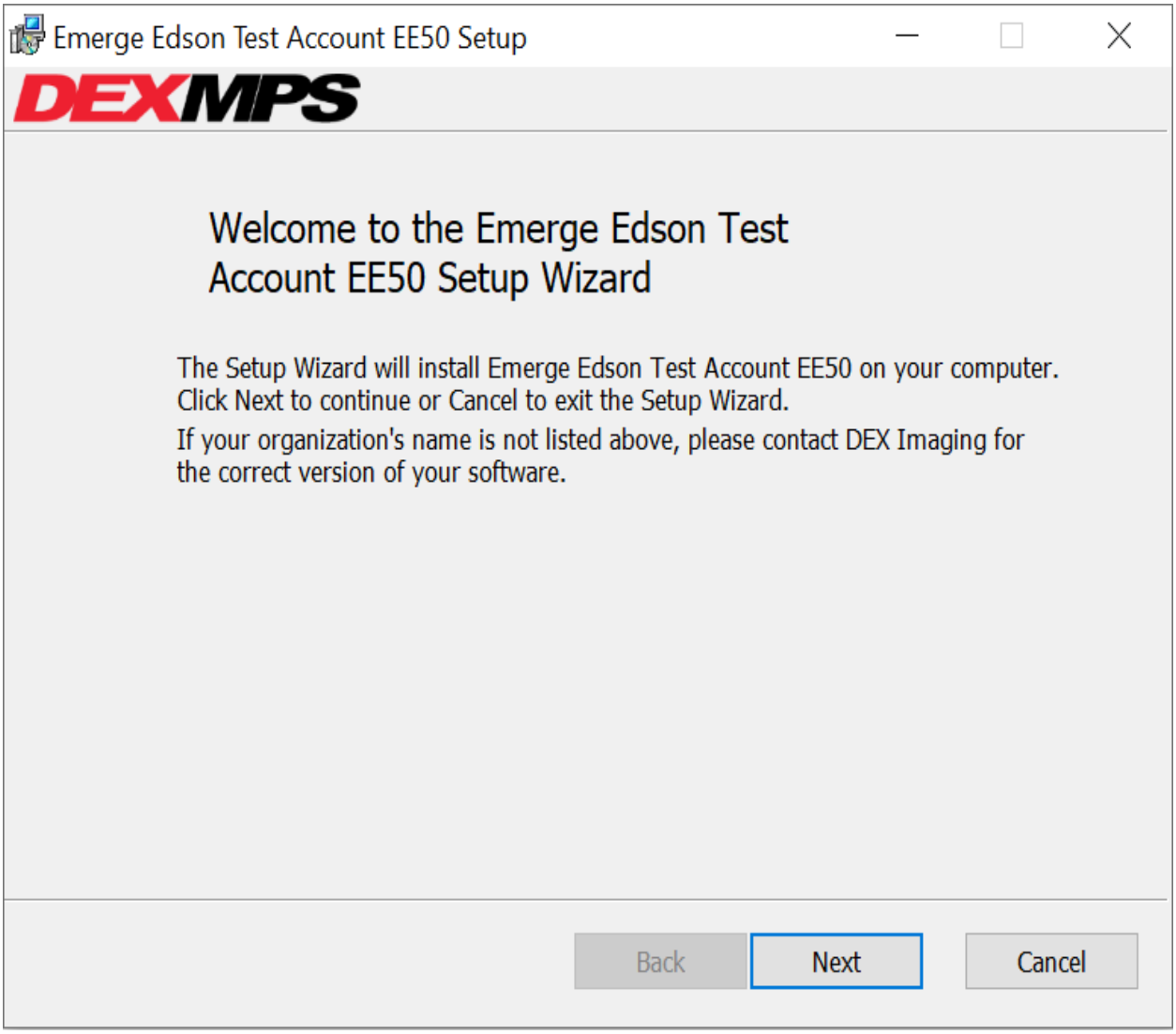
DEXMPS Patrol Software Installation Guide

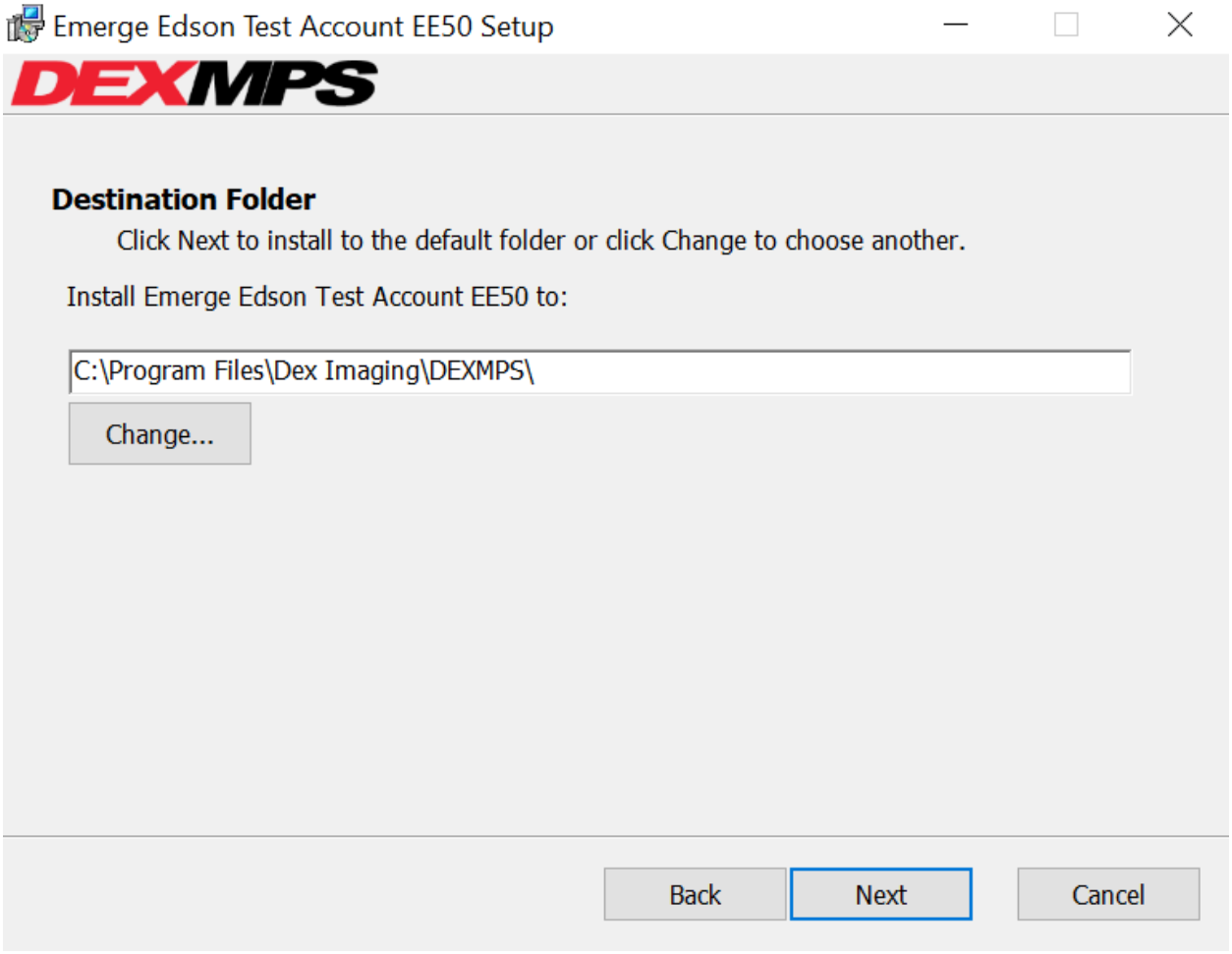
Install Instructions

Welcome Screen



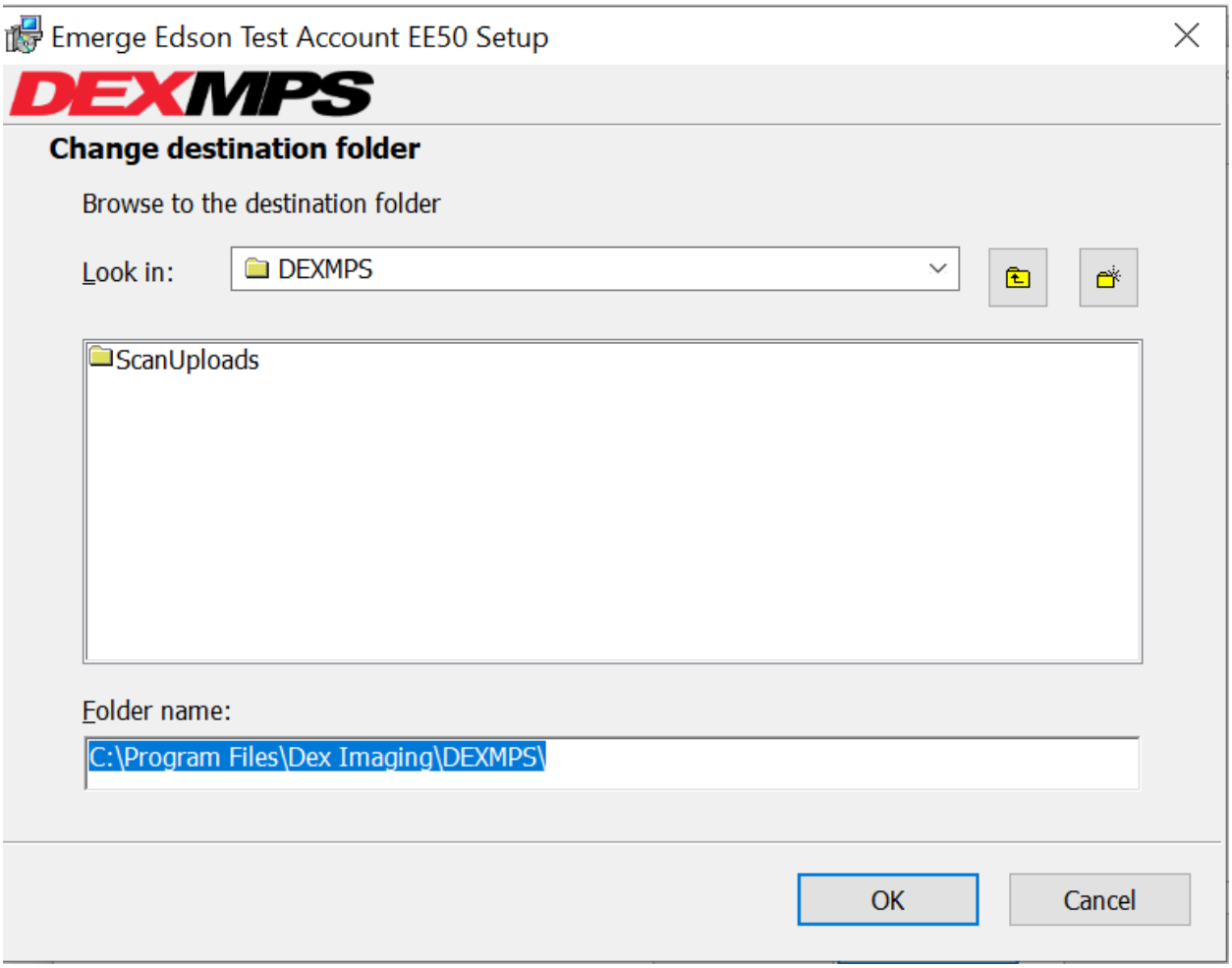
You should see the name of your organization on the welcome screen. If the name does not match what you expected, please contact DEX Imaging.

Install Destination Screen



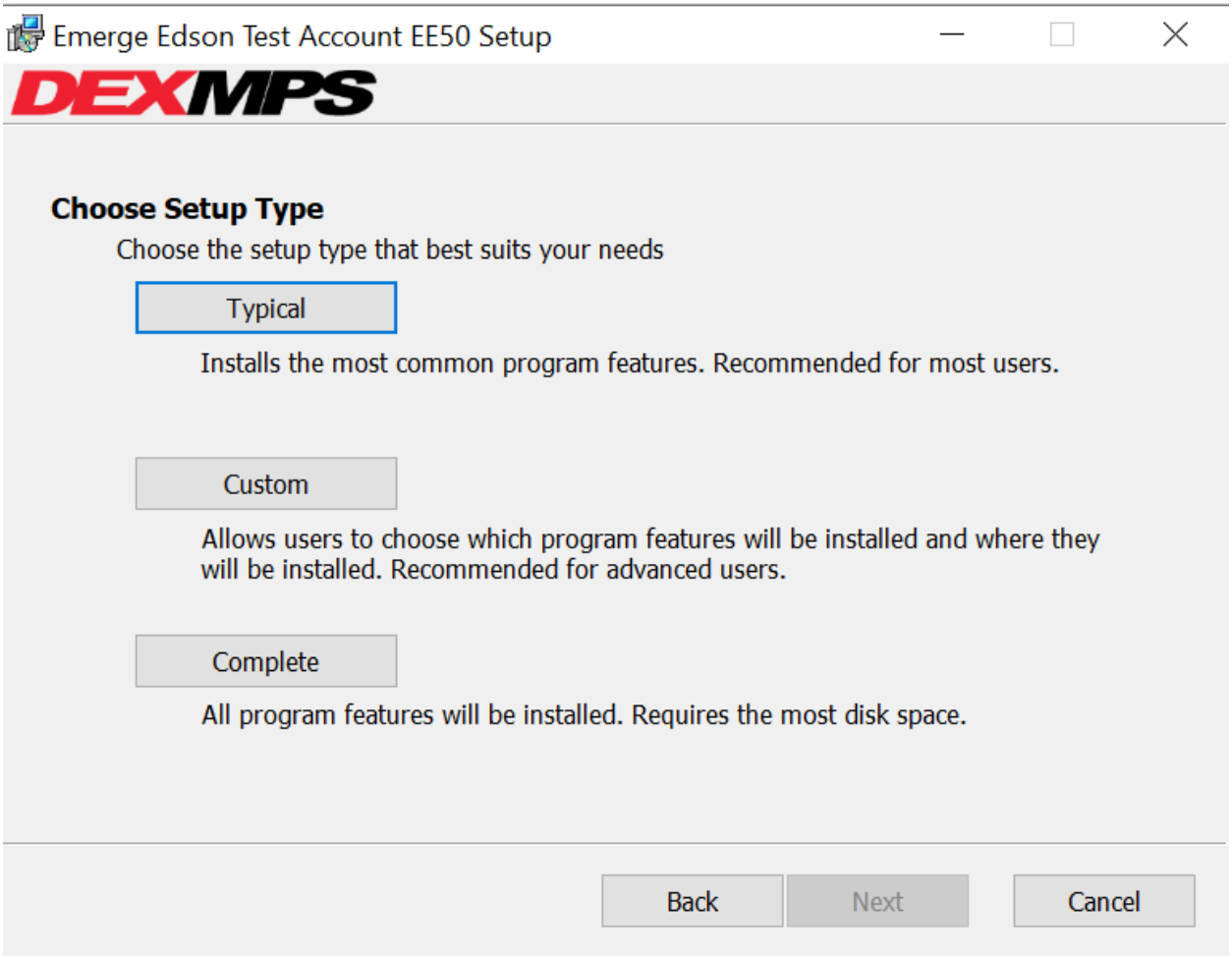
You can select the installation path for your installation of DEXMPS from this screen. The default path is C:\Program Files\Dex Imaging\DEXMPS. If you would like to browse to a different location please select the “Change” button. (Note the “Change destination folder” screen can take up to 2 minutes to load).

Change Destination Folder Screen



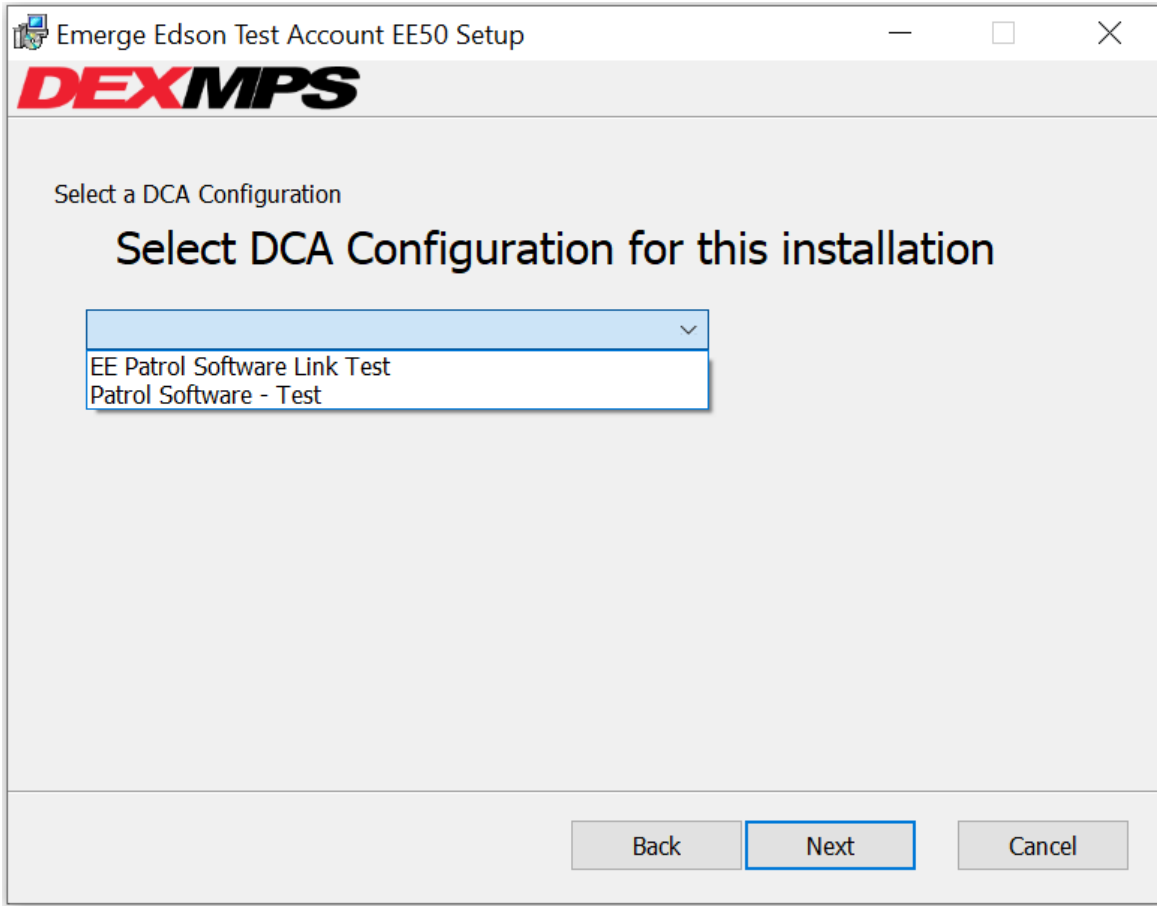
You can select an alternate installation folder from this screen.

Choose Setup Type Screen



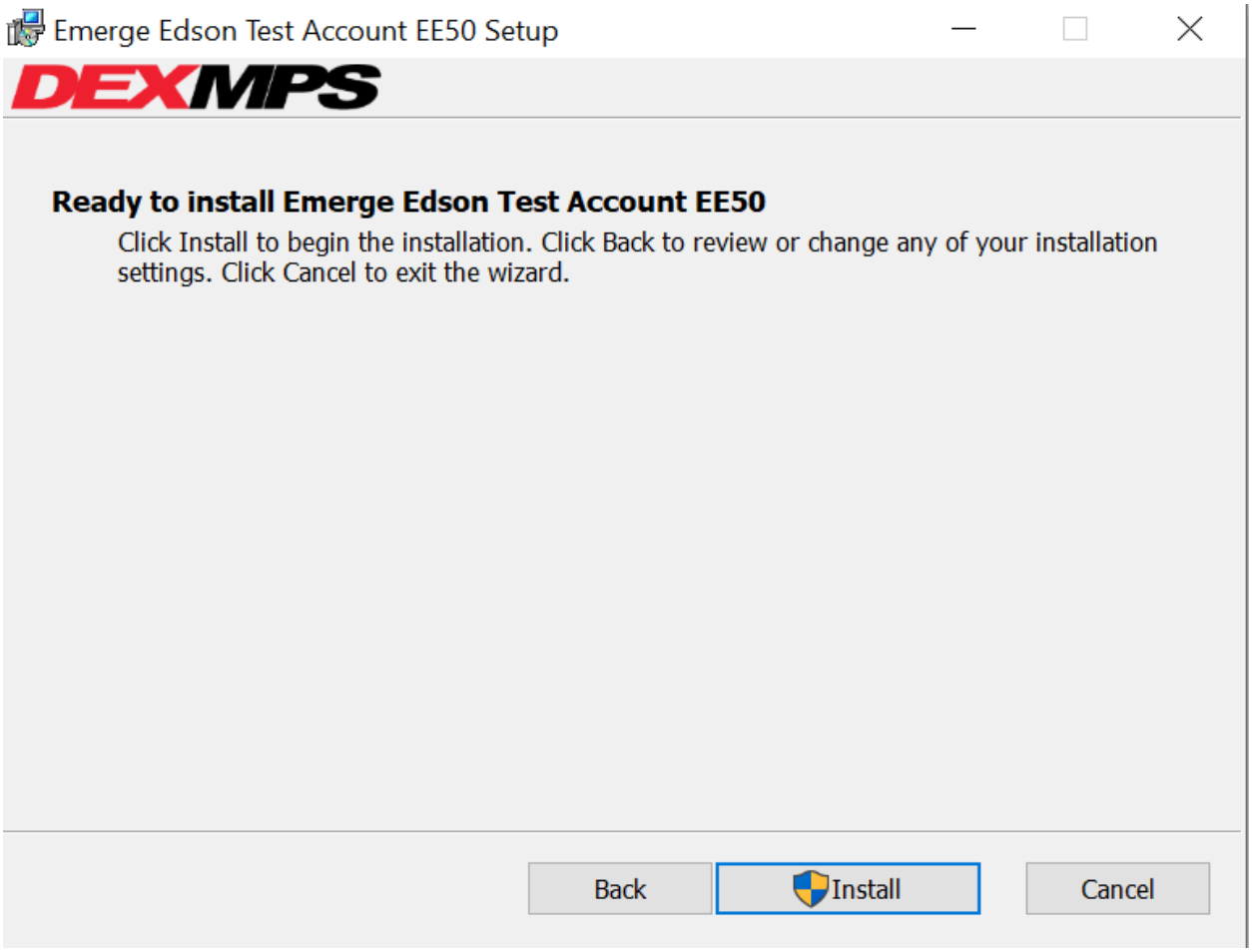
This screen allows you to select the features that you would like to install. At this point there is only one program feature available for install, so you can select the "Typical" installation option.

Select DCA Configuration Screen



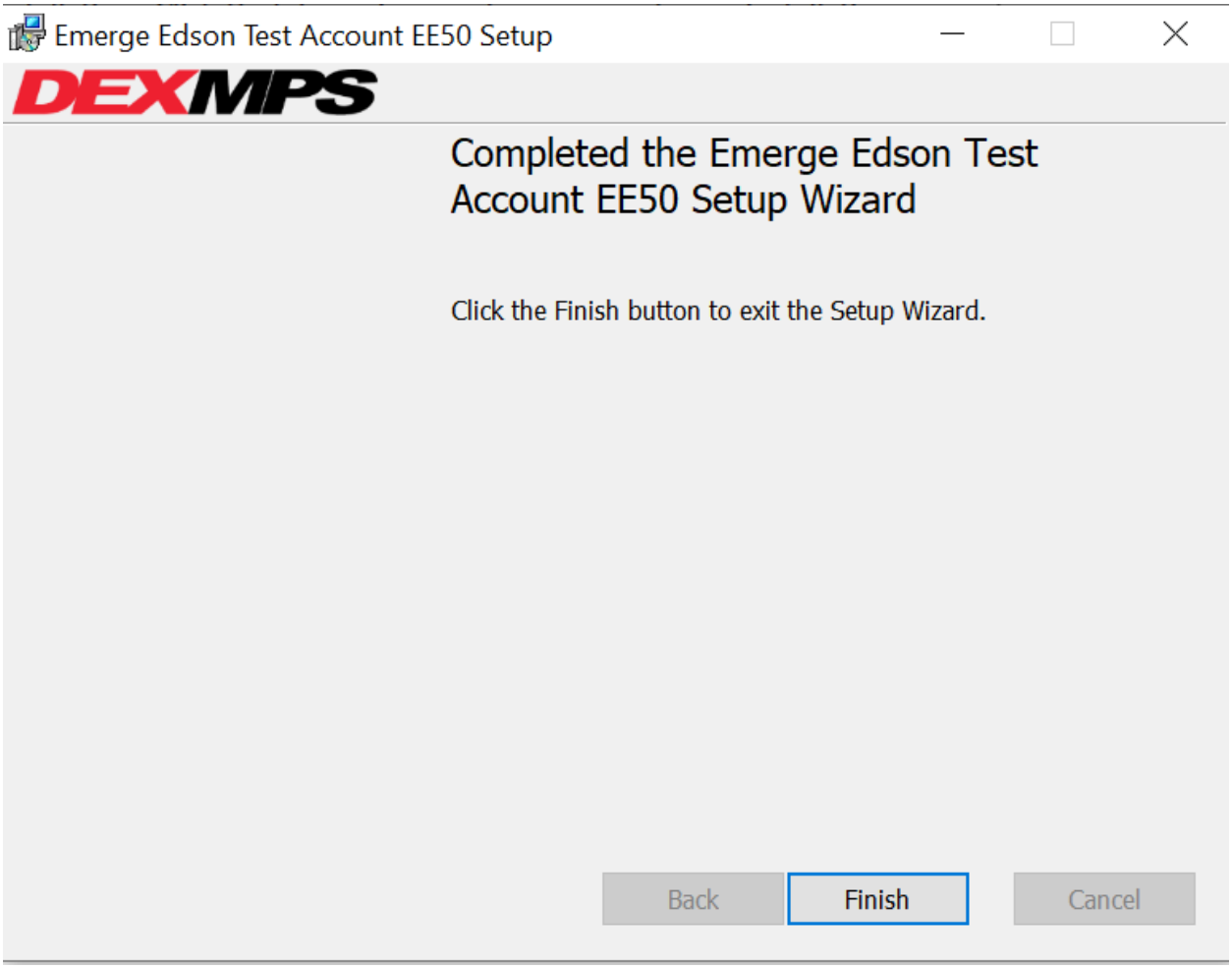
The dropdown on this screen will show the available Patrol Software devices for your organization in PrintCounts. Please select the device that you would like to pair with this instance of DEXMPS. If there are no devices present, please contact DEX Imaging.

Installation Finalize Screen



Once all of the above steps are completed, you will arrive at the finalize screen. Administrator permissions are required for installation. After selecting install, a UAC prompt will appear displaying the software certificate. Select Yes to complete the installation.

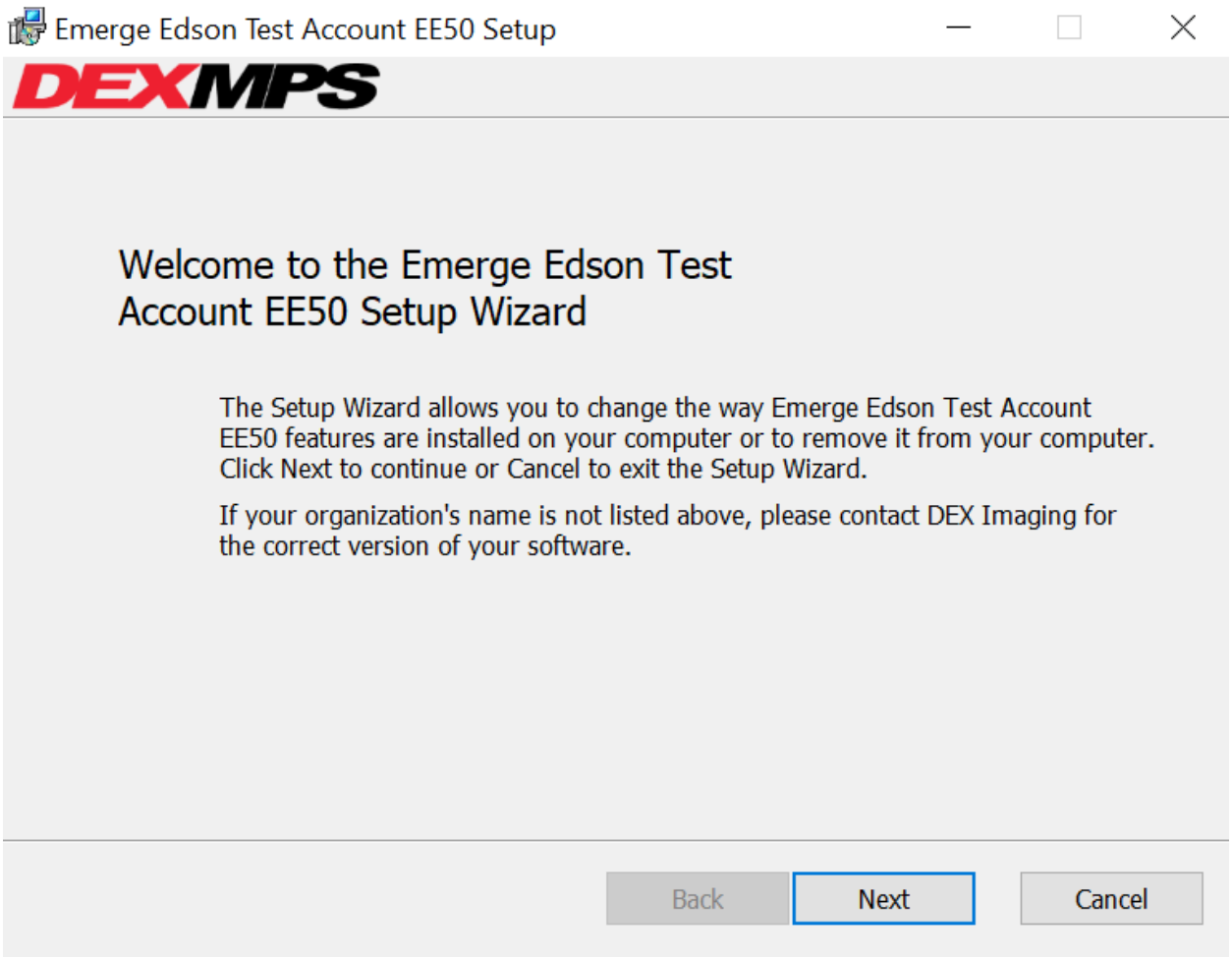
Confirmation Screen



Once the installation has finished, and the service starts successfully, this screen will appear, confirming that the installation is complete.

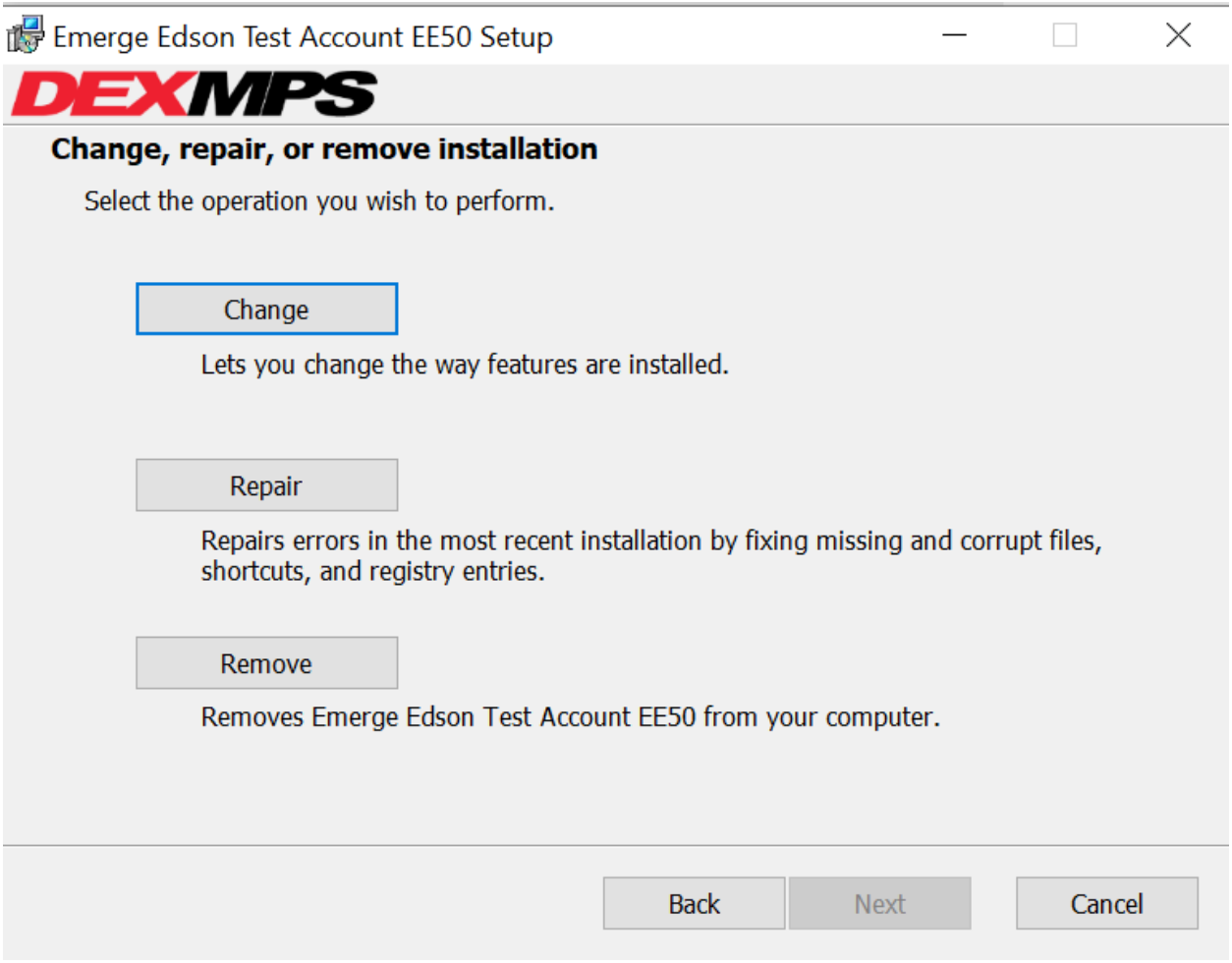
Uninstall Instructions

Change Installation Welcome Screen



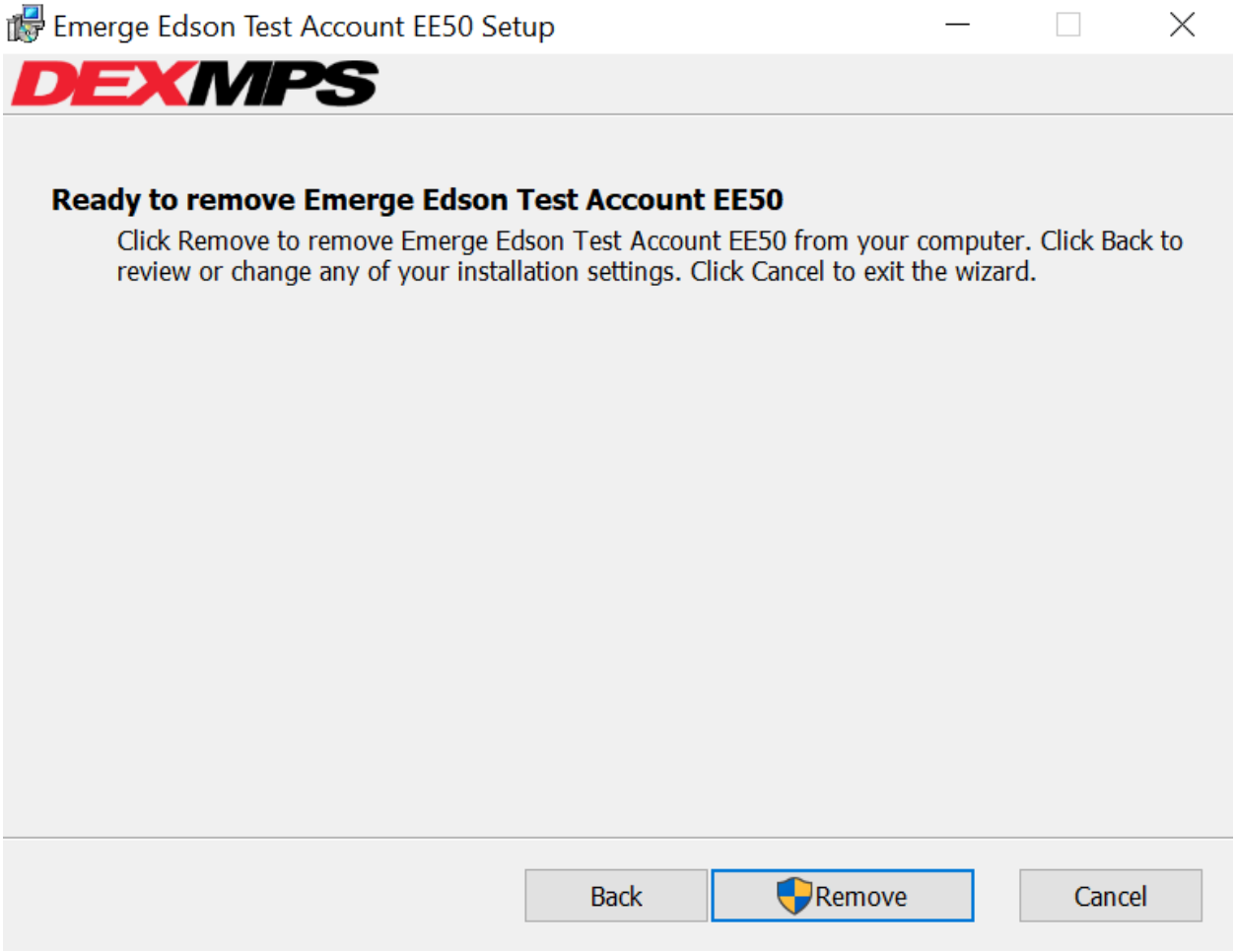
To uninstall DEXMPS, run the same msi installer that was used for the installation. This screen should appear. If you do not have the original installer, then DEXMPS must be uninstalled manually.

Modify Installed Software Screen



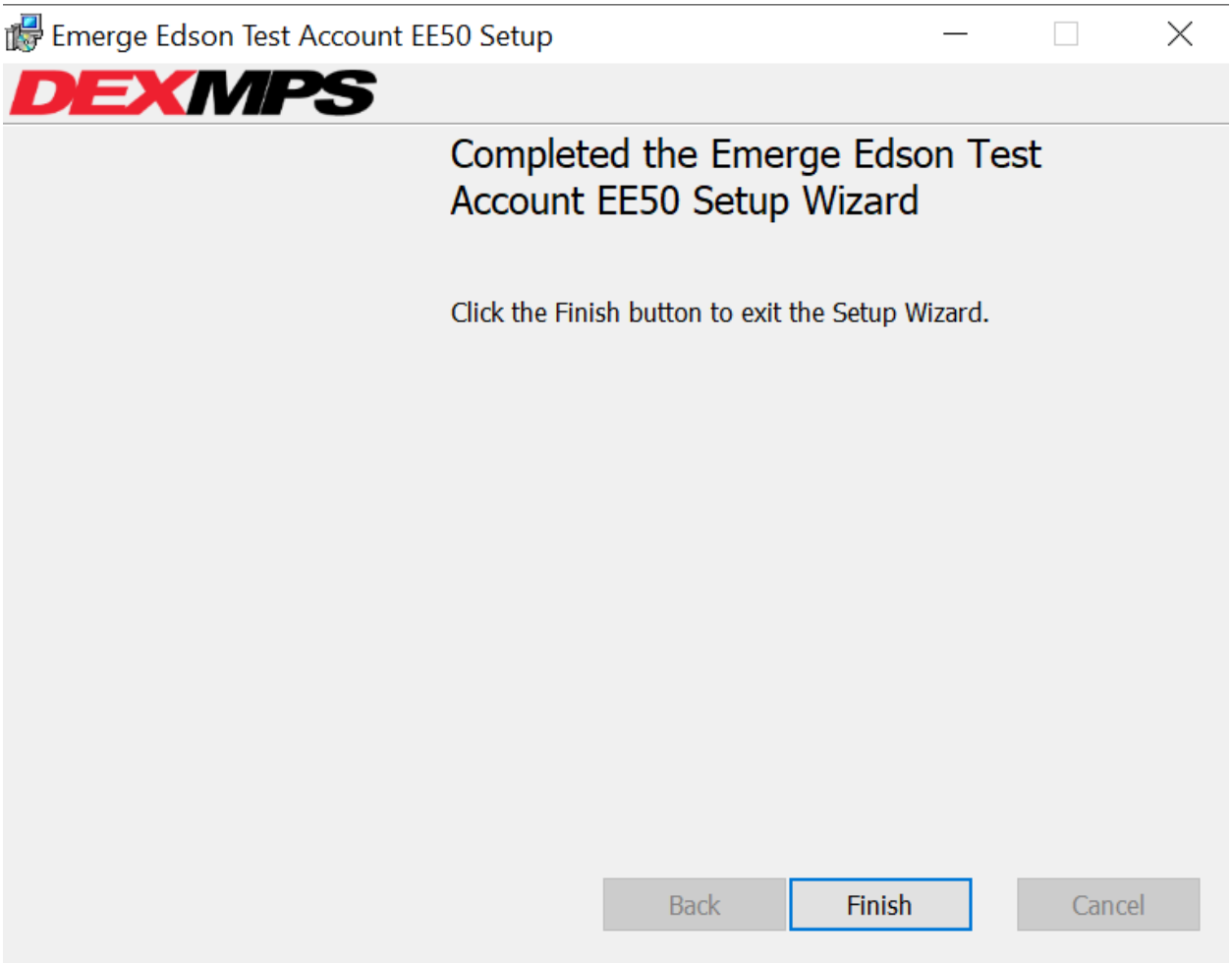
Select “Remove” from the list of options.

Finalize Removal Screen



Once all above steps are completed, you will arrive at the finalize screen. Administrator permissions are required for uninstalling. After selecting remove, a UAC prompt will appear. Select Yes to complete uninstallation. It may take 3-5 minutes for the UAC prompt to appear.

Uninstall Complete Screen



After confirming via the UAC prompt, this screen will appear once uninstallation is complete.